ROOTED
CHIROPRACTIC & WELLNESS CENTER

# Terms and Conditions

## Products & Services

- Appointments are redeemable between Family, Friends, and/or Family Members Outside Immediate Household with documented permission of the Patient who purchased the Health Package prior to or upon booking. **Required written documentation accepted**:
  - **Text**: 214-764-8357
  - **Email**: contactus@therootedchirotx.com
  - **If self-booking online, add a note** in the "What is the reason for your visit?" box to indicate redemption of Appointment for Immediate Family, Extended Family Member, or Friend.
- Health Package I & II Expiration:
  - Basic: 1 year from date of purchase
  - Standard: 1 year from date of purchase
  - Premium: 1.5 years from date of purchase
  - Rooted: 2 years from date of purchase
- **If the Total Value of Appointments is not redeemed within the specified Expiration timeframe, the funds lost will not be redeemable past the Expiration date.**
- Total Value of your Health Package is redeemable towards Appointments only. Patient cannot use Total Value towards any in-office Supplements. Patient must pay for Supplements separately from Health Package.
- Supplement discount (percentage based on Health Package purchased) is applied to all Supplements purchased in-office, during the lifetime of your Health Package. When all Appointments are redeemed, the Supplement discount will no longer be applied to future in-office Supplement purchases, unless another Health Package is purchased with its respective discount.
- Supplement discount is non-transferrable between Friends or Family Members Outside Immediate Household.
- Discounted rate of Appointments is only valid with the purchase of a Health Package. The discounted rate will not be applied to future Appointments booked outside of the lifetime of a Health Package.
- In the event of an Appointment going past the 15 or 30-minute time slot, Rooted Chiropractic & Wellness Center reserves the right to redeem additional billed time towards total value of Health Package, at the doctor's discretion, in which Patient will be notified the additional charge and remaining Total Value.

## Payment Information

- Accepted payment methods include major credit/debit cards (VISA, Mastercard, AMEX, Discover), FSA cards, HSA cards, or Cash (by doctor approval).
- Health Packages will not auto-renew without the Patient's consent and signature.

## Updates & Notifications

- Rooted Chiropractic & Wellness Center will regularly review and update Terms and Conditions.
- Patients will be notified of changes via email.

## Definitions

For the purpose of these Terms and Conditions:

- Appointment: 15-minute or 30-minute Appointment as defined by Health Package purchased on Price List.
- Family: Individuals related to each other by blood, marriage, adoption, or mutual commitment under the same household.
- Family Members Outside Immediate Household: Individuals related to each other by blood, marriage, adoption, or mutual commitment **not** under the same, immediate household.
- Friends: Individuals **not** related to each other by blood, marriage, adoption, or mutual commitment.
- Health Package: Health Package I or Health Package II as defined by Health Package purchased on Price List.
- Patient: Individual receiving doctor services via Appointments and/or purchasing any Supplements at Rooted Chiropractic & Wellness Center.
- Supplement: Products sold in-office at Rooted Chiropractic & Wellness Center.
- Total Value: The number in the gray box on Price List. Example: $1,200